

CASE STUDY | Shell

The Kaplan IT Learning Professional Services team has been supporting Shell in managing the process of creating training content.



PROJECT SCOPE

The global rollout of SAP within the downstream businesses is an extremely large project, reaching more than 40 countries around the world in less than five years. Training has involved the creation of nearly two thousand lessons which have been deployed to tens of thousands of employees in the downstream businesses.

Kaplan IT Learning's Professional Services work closely with Shell's management team and implementation partners to ensure that both training approach and strategy are aligned with Shell's project goals. Together, they ensure that the correct version of training is delivered at the right time.



A company's success hinges on the achievements of its people. **Inspired learning begins with STT.**

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Shell International Petroleum Company

Shell International is a worldwide group of oil, gas, and petrochemical companies with interests in biofuels, wind, solar power, and hydrogen. Shell helps meet global energy demand in economically, environmentally, and socially responsible ways.

Industry: Energy

Applications: SAP

STT Trainer specialists work together with Shell colleagues to understand all process areas of downstream operations during the SAP implementation, creating STT Trainer simulations for SAP and other connected IT applications so that users get comprehensive, timely and appropriate training.

The number of STT Trainer consultants and project managers at Shell has varied with Shell's changing business requirements; STT Trainer consultants are minimized when demand is lower and maximized during peak times. This has given Shell the flexibility to adapt resourcing to the natural demands of a global project.